

**SIES College of Arts, Science and Commerce(Autonomous)
Sion(W), Mumbai – 400 022**

Students' Satisfaction Survey 2018-19

1. Questionnaire:

1. Name of Student (Optional)
2. How is the learning experience?
(Rating Scale 10 being excellent and 1 being the poor)
3. Rate the infrastructure of the college
(Rating Scale 10 being excellent and 1 being the poor)
4. Rate the opportunities / facilities*(Rating Scale 10 being excellent and 1 being the poor)*
 - ❖ Curricular
 - ❖ Co-Curricular
 - ❖ Sports
 - ❖ Cultural
 - ❖ library facilities
 - ❖ College office
 - ❖ Canteen
5. Would you recommend this college to your friends or relatives?
Yes / No
6. Suggestions for improvement (Open ended questions)

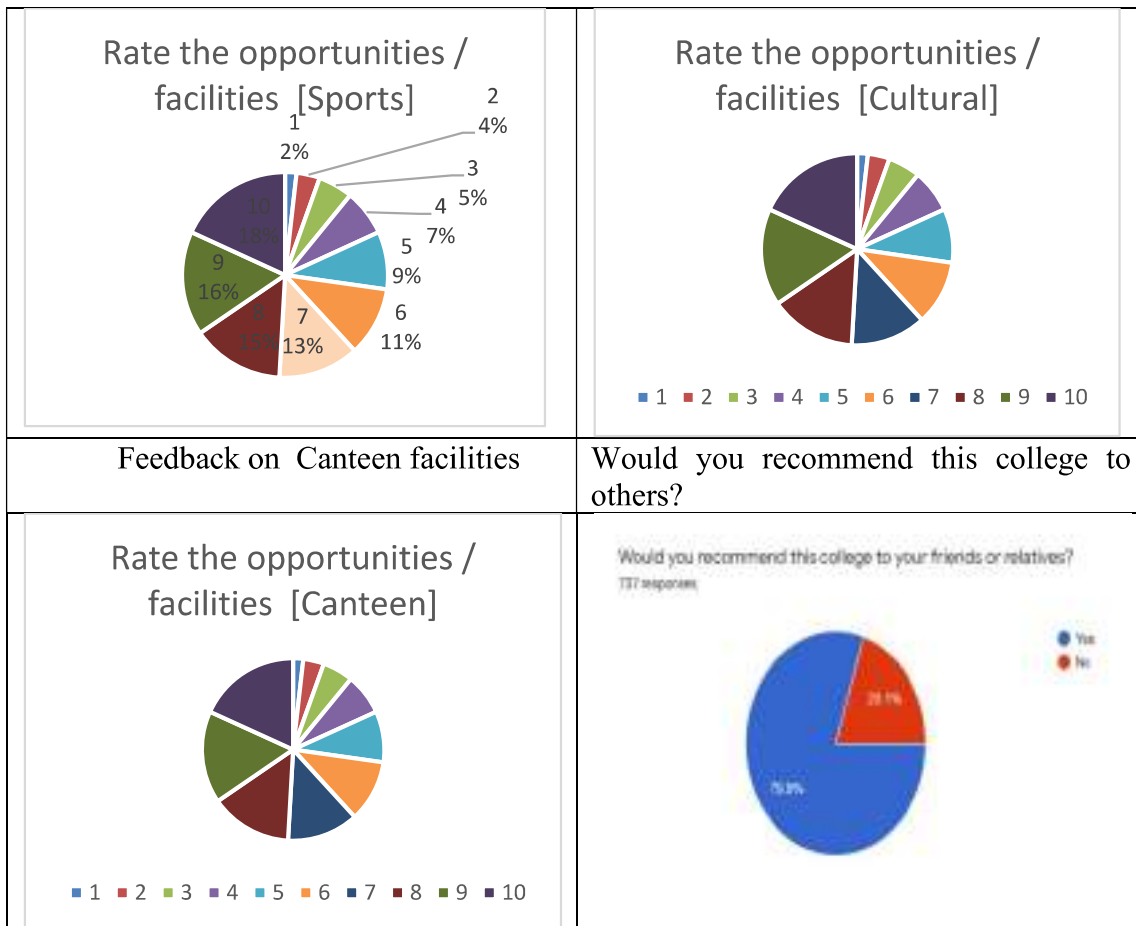
2. Number of respondents:737

3. Dates:16/01/2019 –24/03/2019

4. Methodology: Structured feedback form(Google form) was shared with students of all streams selected randomly. The form contained structured questions about curriculum, teaching-learning, evaluation, co-curricular activities, infrastructure. The last question was open ended inviting suggestions from students.

5. Feedback:

<p>Feedback on Learning Experience</p>	<p>Feedback on Infrastructure of the college</p>
<p>Feedback on Curricular opportunities</p> <p>Rate the opportunities / facilities [Curricular]</p>	<p>Feedback on Co-Curricular opportunities</p> <p>Rate the opportunities / facilities [Co-Curricular]</p>
<p>Feedback on Library Facilities</p> <p>Count of Rate the opportunities / facilities [library facilities]</p>	<p>Feedback on College Office</p> <p>Rate the opportunities / facilities [College office]</p>
<p>Feedback on Sport Facilities</p>	<p>Feedback on Cultural Activities</p>



Analysis and Action Taken:

The feedback on curriculum was discussed with Heads of various departments for an appropriate measures to be taken during syllabus revision

Feedback on Infrastructure was shared with the management which was taken into consideration for renovation and upgradation.

The canteen committee shared the feedback with Canteen manager for improvement in food quality and hygiene.

The comments from open ended questions were shared with respective committee/ department heads for suitable action.